



CASE STUDY: ASSISTED LIVING



GoodWorks Unlimited, LLC

GoodWorks is delivering more compassion and love with TwelveStone.



The Challenge

Goodworks needed to streamline medication delivery and support adherence in order to prioritize what matters most—Love.



The TwelveStone Solution

The TwelveStone team delivers presorted, individual pocket-size packages containing prescription pills, vitamins and supplements that are clearly labeled with prescribed dosage day and time instructions.

GoodWorks owns and operates over 25 residential communities throughout Kentucky and Tennessee – a leading provider for assisted living, independent living and memory care for seniors. While serving residents in more than 14 counties and two states, all of the facilities and staff members share one powerful quality—LOVE. This management philosophy is their “true north”, guiding everything from daily member interactions to high-level corporate decision-making.

Putting people first is paramount for the GoodWorks team.

They identified an opportunity to help free staff from routine tasks in order to help them spend more quality time with residents. In addition to providing quality residential and medical care, the GoodWorks team also understands the healing power of a comforting hug, a warm smile and a reassuring hand. To help staff spend more quality time with residents, the GoodWorks leadership team decided to partner with TwelveStone in 2008 and has since enjoyed substantial benefits.

Since most residents are on relatively complex plans of care, many taking a dozen or so prescriptions daily, administering medications to all of the residents was previously an extremely time-intensive and complicated ordeal.

Since partnering with TwelveStone, prescription pills, vitamins and supplements for GoodWorks residents are delivered to staff in presorted, individual pocket-size packages that are clearly labeled with prescribed dosage day and time instructions. Instead of having to count out medications for each resident multiple times per day, the GoodWorks team is able to spend more meaningful time with residents, demonstrating compassion, care and most of all—LOVE.

Ken Holland, Director of Operations at GoodWorks, is excited about improving care quality through their partnership with TwelveStone.

“My plate is full and I need vendors that I can count on. TwelveStone has delivered on every promise.”

Ken Holland
Director of Operations
GoodWorks

“TwelveStone is not a massive, cold corporate organization. They have a big operation but they keep it homey and personal. That matters to me and to our residents. I'd recommend them without hesitation.”

GoodWorks continues to make a difference in the lives of its residents, delivering personalized care with a compassionate staff.

