

CASE STUDY: ASSISTED LIVING



Stones River Manor

Stones River Manor is a Christian home for seniors, founded by the Church of Christ, and is the only not-for-profit senior living community in the Murfreesboro Tennessee market



The Challenge

Stones River Manor needed a reliable partner in order to help establish the best medication compliance rates for residents.



The TwelveStone Solution

The TwelveStone team streamlines the task of delivering a complete and accurate dose of medications for residents of Stones River Manor – enabling staff to spend more quality time with patients.

Stones River Manor is a full-service senior living community offering independent living apartments, stepped-care assisted living, memory care, adult day care, respite care, physician and clinic services, and complete nursing and therapy services. What started as a 29-room facility in 1977, has since blossomed into a comprehensive community that includes independent living apartments, adult day care services and a full slate of clinical and therapy services supporting 100+ residents. And Reeves-Sain (now TwelveStone Health Partners) has been a partner of choice since the very beginning

A Vibrant Community Guided by Christian Values and Dedication to Quality Care

Since most individuals who call Stones River Manor home take upwards of a dozen supplements and prescription medications on a daily basis, ensuring patients adhere to the correct dosage instructions is paramount to ensuring positive health outcomes.

To address this critical issue, Stones River Manor formed a very early partnership with TwelveStone, one of the first pharmacy organizations to offer packaged medications. Today, Stones River Manor has virtually eliminated the manual tasks associated with sorting and counting individual medications. TwelveStone works closely with staff to document the individual needs of each patient and delivers pre-sorted packages of prescriptions and supplements in individual, easy-to-administer packs.

As a result of this unique partnership, Stones River Manor reports medication adherence accuracy rates among the best in the nation – substantially lower than industry averages.

Through this unique partnership, Mason is proud of the team he has helped to create. "Our team is one of the best in the nation. We've proven that you can raise the bar if you have the right partners and work hard enough. But, honestly, we'll never stop working to get even better."



**"By partnering with
TwelveStone, we've reduced the
rate of medication errors from
about 4% to nearly zero
—around .004%—
in the past decade"**

Kirkland A. Mason, CEO
Stones River Manor

