



A MEDipack Story

After Bob Ferari's wife passed away, 81-year-old Bob, who is a diabetic, was alone, and his daughter-in-law Denise became his caregiver.

However, taking care of him became overwhelming as his blood sugar was out of control. Some days he would be lethargic; others were fine. "Every day was different," Denise says all because of medication management. Denise says she would find his medication scattered everywhere, because Bob, who doesn't see well, told her, "When I try to take them, I keep losing one, and I can't find it." Denise knew she couldn't come every day to make sure he took his meds three times per day because she often has her grandchildren during the day.

Struggling with how to manage Bob's medications, Denise talked to a social worker at Summit, who introduced her to TwelveStone Health Partners and its MEDipack program, which delivers his medications at his doorstep, prepackaged and labeled as to when to take them. Denise says, "It's literally changed our lives!"

Thanks to MEDipack, Bob's blood sugar is better managed, he's getting out, and goes with Denise to do errands. Bob loves it, bragging to Denise, "I know where my pills are! I know when to take them! I know when I'm running out!" Denise says her family doesn't worry about him like they used to. "We go over there, and he's ready for the day. He's like he was 10 years ago."

TwelveStone's MEDipack makes adhering to medical treatment plans easier than counting and sorting pills from multiple bottles. Too often when left to distribute their own medications, patients like Bob will take more medicine than needed one day and not enough another. Proper medication management is critical for those with chronic diseases like diabetes.

MEDipack makes medication management simple, efficient, and accurate. It eliminates the need to sort and count pills each week and reduces trips to the pharmacy. With MEDipack, medications, vitamins, and OTCs are delivered to the patient's home each month in easy to open packets. Each packet contains the correct prescribed medication dose, along with day and time instructions.

"Everything is coordinated, everyone is helpful, and this has solved a problem that allows Bob to be independent and have a quality of life," says Denise.

Refills and medication changes are automatically processed in collaboration with your physician, and TwelveStone submits bills and all paperwork to the insurance company. Pharmacists consultations are available, and overnight shipments for last-minute medications are available. Also, the first delivery can be sent to a rehabilitation facility or nursing home before discharge. Additional supplies such as inhalers are included as well.

"I've not had one bad experience with TwelveStone," says Denise, adding that any time of the day or night, "I can text them or email them, and they are wonderful. Everyone is so wonderful."



"Tell the CEO that we appreciate him and what you guys do. We really love that you have figured out how to help and make our lives better. You have no idea how important this has been."

Denise Ferari

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Bob Ferari

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Denise Ferari

